30\textsuperscript{th} March 2020

To All Members,

\textbf{Sub: Fake/Hoax Message being received by the members for refund}

Dear Members,

It has been brought to our notice through some sources that Fake/Hoax email Message is being received by some members mentioning about Make My Trip has agreed to refund and asking for bank account details. We have checked with Make My Trip and have been informed that no such message has been sent by Make My Trip.

Members are advised not to respond to any such emails messages being received by them from anyone and advise your staff also and not to share your bank accounts details until unless you are sure that the email received by you is genuine from your reliable partner whom you are dealing with, which you must reconfirm also.

We have also been informed by Ethiopian Airlines that similar messages have also been received by some of their clients, which are also hoax and generated from Nigeria by some miscreants. You are advised to be careful for being cheated.

This is the time when everyone is in panic and can be cheated by unscrupulous people.

Thanks and regards,

Sincerely,

Rahul Chakravarty

COO